



## Food & Beverage Team Member

An exciting opportunity has arisen for the role of Food & Beverage Team Member at the Haynes Motor Museum in Sparkford, Somerset. As one of the leading museums and visitor attractions in the South West, with 125,000 visitors annually, you will be joining a dynamic and engaged team of over 120 staff and volunteers.

The Museum is a registered charity and has three core objectives: The preservation and conservation of the the collection which comprises over 400 vehicles, and education both formally through organised school and college visits and outreach, and informally through enabling our visitors to explore the social history and automotive technology behind the motor vehicle and its evolution.

In support of the charity, the Museum also operates several businesses that donate all of their profits to support these charitable objectives. Those businesses are:

- Haynes Heritage Engineering a commercial vehicle workshop & restoration centre
- Conference and Events
- Café 750
- Museum Shop and Online Retail

### Purpose of the Role

The Food and Beverage team member will join a lively and enthusiastic team operating in all areas of the department offering a variety of delicious foods & drinks to Museum visitors, Venue hire and conference customers and Car Group clubs.

As a hands-on Food & Beverage Team member you will ensure that the visitor journey experience is at the forefront of our success, delivering an exceptional Food and Beverage experience in Café 750 and events.



You will have an eye for detail and an understanding of food preparation, service delivery, ordering and stock control. You are a team member with a 'can do' attitude and you go above and beyond to surprise and delight the visitors and help create an enjoyable experience.

The Food and Beverage Team Member will report directly to the Café Assistant Manager.

## **Job Description Duties & Responsibilities**

- Serving café customers and conference guests with food and drinks
- Assisting customers in a professional, courteous, and friendly manner
- Making and serving a variety of barista coffees
- Assisting with the delivery of catering at breakfast clubs
- Ensuring all food hygiene and allergen information is complete
- Operating the till and daily cash up
- Clearing tables and washing up
- Cleaning and replenishing counter stock
- Ensuring all areas of the department areas are tidy at the end of the shift, including sweeping and mopping floors

## **Essential Key Skills**

- Energetic, enthusiastic, and reliable
- Ability to work as part of a team
- Good personal hygiene and a smart appearance
- Compliance with our Food Hygiene Policy
- Food hygiene level 2 (online training provided)



- Previous barista experience (desirable)
- Excellent selling skills, creative and pro-active with the ability to upsell
- Confident, approachable, happy, with an engaging and outgoing style
- Well organised
- Calm under pressure during busy periods
- Aware of health and safety compliance regulations
- Good nutritional and allergen knowledge (online training provided)

## **Benefits**

- Free on-site parking
- Staff discounts in the on-site café and gift shop
- FREE entry into the Museum for you and your family
- Training and development



## Hours & Structure

Zero hours contract. For cover during busy periods such as School Holidays, events and occasional weekends.

Please submit a copy of your CV, with your work history in reverse chronological order i.e. your most recent employment first

**Salary** Dependent on age and training

**Location** Sparkford, Somerset BA22 7LH, just minutes off the A303, the main trunk road to the South West

**Contract** Zero Hours Contract

To apply or find out more please email a copy of your CV to **[Natalie.mackay@haynesmuseum.org](mailto:Natalie.mackay@haynesmuseum.org)**

**Applications and interviews are being shortlisted on a rolling basis so get in touch ASAP to avoid disappointment.**

**No agencies please.**

We are committed to equality of opportunity for all staff and applications from individuals are encouraged regardless of age, disability, sex, gender reassignment, sexual orientation, pregnancy and maternity, race, religion or belief and marriage and civil partnerships.